



NAAC DVV Clarifications

Metric	Particular
5.1.5	The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases 1. Implementation of guidelines of statutory/regulatory bodies 2. Organisation wide awareness and undertakings on policies with zero tolerance 3. Mechanisms for submission of online/offline students' grievances 4. Timely redressal of the grievances through appropriate committees

HEI Input: A. All of the above

DVV Clarifications	HEI response
Please provide scanned images of Proof of Internal committees / Grievances Committee formation / other committees as per UGC norms, attested by Principal.	Proof of Internal committee / Grievances Committee formation / ragging committee as per UGC norms attested by Principal is attached.
Circular/web-link/ committee report justifying the objective of the grievance redressal system, attested by Principal	Committee report justifying the objective of the grievance redressal system attested by Principal is attached
Documents supporting constitution of Internal committees / Grievances Committee formation /portal for complaint box/ other committees as per AICTE/ UGC norms attested by Principal.	Documents supporting constitution of Internal committees / Grievances Committee formation / Ragging committee as per AICTE/ UGC norms attested by Principal is attached.
Please provide names of staff and students in each committee with their respective roles, attested by Principal.	List of names of staff and students in each committee with their respective roles attested by Principal is attached.
The link to the HEI's Website regarding the addressal of grievance	The link to the College Website regarding the addressal of grievance as https://svcetedu.org/grievances/

List of documents uploaded:

1	Proof of Internal committee / Grievances Committee formation / ragging committee as per UGC norms attested by Principal is attached.	view
2	Committee report justifying the objective of the grievance redressal system attested by Principal is attached	view
3	Documents supporting constitution of Internal committees / Grievances Committee formation / Ragging committee as per AICTE/ UGC norms attested by Principal is attached.	view
4	List of names of staff and students in each committee with their respective roles attested by Principal is attached.	view
5	The link to the College Website regarding the addressal of grievance as	https://svcetedu.org/grievances/